

### **How to Buy. Merchants.**

Our wine list is updated daily. All wines listed are in perfect condition unless otherwise stated. All wines are offered subject to a final stock check and confirmation. Upon specific request, we may be able to provide larger quantities of wines listed.

The prices listed are per bottle in Euro, VAT excluded, Ex-cellar Milano Italy.  
Minimum order of 3.000 Euro.

We are also to purchase interesting stocks of wines and we are able to work on a broking basis.

### **How to Buy. Private Clients.**

WineTip is happy to welcome visitors upon appointment in our headquarters where we have a Show Room and Tasting Room.

You can request wines:

by sending an e-mail to [sales@winetip.com](mailto:sales@winetip.com) Select the wines you require from our list. Please include the code, description, quantity and price. We need to know who we should invoice (name, surname, address and fiscal code). If the delivery address is different, please include this. We also ask for a telephone contact for the delivery.

We can only deliver to a private address if there is a person at home who can receive the goods.

Our telephone number is +39 02 43912208.

We will respond to all e-mails with 24 hours of receipt. Please bear in mind that our wine list changes constantly and that a wine you ordered may no longer be available. We receive many requests for some producers. Occasionally the availability of some wines is low; therefore, we have to apply a limit to the quantity sold per person.

Older bottles are sold with the clause "sold as seen". In some cases older bottles can only be bought if they are collected by the purchaser, from our warehouse.

Prices are VAT excluded. The order can be collected from our office or shipped worldwide.

### Minimum Orders.

There is no minimum order if the wine is collected from our offices.

- 200€ for private deliveries in Italy.
- 500€ for International private deliveries.

We will proceed with the invoice once payment has been received. We will deliver between two to three days. If payment is not received within seven working days, Winetip reserves the right to cancel the order.

Payment can be made via:

- Bank transfer. Our bank details are clearly indicated on our invoices.
- Paypal. with a 3% added cost for administration fees.
- Credit Card. By sending an e-mail with a photo of the back and front of the card. We will only debit your card if we have written authorization to debit the invoice amount. We DO NOT accept credit cards for the first order.

### **Attention!**

Please inspect your purchases immediately when they are delivered. Please indicate to the courier if there are any missing bottles or and damage.

### **Shipping Costs and Insurance.**

Shipping costs are quoted upon request.

Our standard cost for up to 30 bottles in Italy is 15€. Delivery is free for orders over 500€ in Italy. Insurance costs are calculated at 0.8% of the value of the goods.

### **Delivery and Acceptance.**

Wines can be collected from our warehouse by your courier or we can quote delivery fees with our logistics partner. All shipments are at the customer's risk. We can fully insure the shipment applying the cost to the customer. If the shipment is insured then we will reimburse the wine costs if the wines are not delivered.

All goods should be inspected immediately upon collection or delivery. Damage or other deficiency should be notified to our courier or us. The customer will be deemed to have accepted the goods as satisfying if they do not contact us within 2 days after delivery or collection. After this period the customer will not be entitled to reject wines for any reason.

### **Terms and Conditions.**

Please read carefully our terms and conditions.

- All orders must be received in writing via e-mail. To accelerate the process, we suggest that you send an Excel file, copying the complete row from our price list. Please correct the quantity available with the quantity you require. The prices listed are final, per bottle, in Euro, VAT excluded, Ex. cellar Milano IT. Please note that the prices quoted already reflect the condition of the bottle.
- Bottles are not reserved until the order is confirmed. For larger orders (for example, over 50 references), we will ask for an upfront deposit of 33% of the total order before we begin to reserve the bottles.
- As soon as you confirm your order, we will prepare the invoice or proforma invoice.
- Payment must be received (on our bank account) within 7 working days from our invoice/proforma invoice date. All bank charges must be paid by the client. Do not pay bank charges and therefore expect to receive the net amount. WineTip reserves the right to cancel the order if the purchaser does not respect payment deadlines.
- We accept payment via bank transfer or via Paypal. For Paypal payments we will add a 3% extra charge for transaction costs.
- Once payment has been received in full, we will ship the wine to you.
- The overall process time, from confirmation to delivery/collection should be within 10 working days.
- If the client does not collect his/her wine from our warehouse within 30 days, the client will be asked to pay a storage and insurance charge. This is calculated at a rate of 1% per month on the value of the wines in storage, with a minimum charge of 30€ per month.

- In cases of non-payment or lose of contact with the client, WineTip will cancel or suspend any further delivery.

We can prepare Tax Free forms for our clients, visiting our showroom, from outside the European Union. This enables the client to obtain a tax reimbursement when leaving the EU.

We advise that in some countries, additional fees and taxes may be applied due to Customs regulations, logistics and laws. There may also be other specific restrictions for countries outside the EU.

### **Additional Information.**

Please note that due to high market request and limited availability, for several producers we can only sell a few bottles at a time. These producers / wines are:

Giuseppe Rinaldi: 1 bt  
Giacomo Conterno Monfortino 2 bts  
Giacomo Conterno altre 6 bts  
Barolo Bartolo Mascarello 3 bts  
Barolo Cappellano 1 bt  
Bruno Giacosa riserva 2 bts  
all Barolo 2013  
Pergole Torte 2 bts  
Soldera 2 bts  
Burlotto 2 bts  
Miani 2 bts  
Valentini 2 bts  
Domaine Leroy/D'Auvenay 1 bt  
Masseto 6 bts  
*A magnum is equivalent to 2 bottles.*

With the above producers / wines we apply a maximum quantity per client. Orders requesting each of these lines can only be accepted if they are included in a mixed order where a minimum of 1.000€ is spent on non-restricted wines

